



Matted Dog Acknowledgement & Release Form

Only to be completed in addition to Grooming Release Waiver

Date of appointment: _____

Pet's Name: _____ Owner Name: _____

Specialist: _____

Dogs with any level of matting require extra attention and delicate care.

Unleashed Retreat has a strict policy of not causing undue stress or anxiety to your pet by attempting to perform de-matting and therefore ONLY recommend this service to pets with very mild knots. We will not perform a full brush out or bathing service for pets with moderate to severe matting.

Prior to the appointment, our specialist will perform an assessment to evaluate the condition of your pup's coat. In the event we discover a concerning amount of matting, we may determine that the only humane way to achieve the best result is to perform a *complete shave down*. We understand this is a less than favorable outcome and will contact you before moving forward, as it's a highly uncomfortable process for both individuals. The final length of their coat will depend on the severity of the matting as well as its proximity to the skin. Where feasible, we will work to "de-mat" or brush out the coat, but only when it would not cause excessive pain and suffering to attempt to do so.

Owner's initials

Date

...Matting can occur in both the outer coat and undercoat. If not managed, the coat may become so matted that the only option is a complete shave. Even mild mats can cause pain, stress, and discomfort. Removing a heavily matted coat can cause scratches, cuts, abrasions, or reveal skin irritations that existed prior to the grooming process. Heavy matting can restrict air flow to the skin, leading to trapped moisture and/or urine on or near the pet's skin, allowing mold, fungus, or bacteria to grow. Fleas, ticks, maggots, and other parasites may be lurking in the coat causing further skin infections. The skin underneath is usually raw and inflamed; as it's exposed to air, it may become itchy. Matted fur also pulls and binds, causing pain to your pet when they move or lay on mats. After-effects of the mat removal can include itchiness, redness, self-inflicted irritations or abrasions, and failure of hair to regrow. In some cases, pets may also exhibit brief behavioral changes...

By signing below, I, the owner, acknowledge that I have read and understand the information provided above. I recognize my authorization to proceed with this service may result in an undesirable outcome and hereby release Unleashed Retreat and its staff from any liability in direct relation to this appointment. Should the need for veterinary care arise, I agree to pay all fees necessary.

Owner's Signature _____

Please be sure to schedule a follow up appointment & speak with our specialist for the best methods to maintain your dog's coat and prevent future matting.

Unleashed Retreat
750 Congress St., Houston, TX, 77002
713-485-6820